

Privacy policy

This website is operated by Name Japanese. This privacy policy describes how your personal information is collected and used and how you can contact us if you have concerns for the use of your information.

Last updated: December 2013

What kind of information do we collect?

In this website, your personal information is collected when you produce an order. You may be asked a variety of information including name, email address, phone number, country you live, contact preferences, gender, birthday, age and hobby. To help us complete your order, we may also ask you your occupation, favourites and daily activities.

When you make payment, your credit/debit card information is collected by Paypal. This follows the User Agreement for PayPal Service

(https://cms.paypal.com/uk/cgi-bin/marketingweb?cmd=_render-content&content_ID=ua/UserAgreement_full&locale.x=en_GB#11.%20Seller%20Protection%20Programme). We do not directly either collect or use your credit/debit card information in the website.

How do we use your personal information we collect?

- The personal information we collect help us convert your name into Japanese to complete your order. It also helps us deal with your customer request
- For internal data analysis and research to develop and improve the website, services and method of advertisement
- We may ask you to provide your satisfaction level with our services

Who has access to your information?

A member of staffs at Name Japanese has access to your personal information to complete your order. However, Name Japanese does not share your personal information with other companies, distributors or organisations. In exceptional circumstances, we may disclose your personal information according to request by law.

Where is your information going at end of your order?

Your personal information is stored in our database for purpose of internal analysis. Once transferred into the database, only authorised persons at Name Japanese can access to your personal information. When our business is sold or restructured, your personal information may be transferred into a new business.

Background technologies

Name Japanese gathers some information automatically through our server and stores it in log files. Such information includes Internet Protocol (IP) addresses, browser type and language, Internet Service Provider (ISP), a host name, operating system, date and time data were sent and which page of our Site you visited. When you upload your file in our web site, your file is temporary saved in our log file of our server, but it is automatically deleted. This is a part of a process to forward your order information to our email server.